

Information for Hotel Guests on the interventions to prevent infections

Your Booking with us

- Should you suffer from the typical symptoms of a COVID-19 infection prior to your arrival, such as high temperature, dry cough, impaired taste, skin changes, etc., please refrain from traveling and inform us promptly. The same applies if you have had contact with a corona patient in the past 14 days.
- Please understand that we have to ask questions about your state of health when you arrive in addition to querying the current registration data in accordance with sections 29 and 30 of the German Federal Registration Act (BMG). In the event of illness, we are obliged to refuse check-in in the interests of protecting the health of our guests and employees.

Check-In

- Please keep a distance of 1.5 m from all persons who do not belong to your household.
- Please wear suitable mouth and nose protection inside the building, in the hotel corridors, in the stairwell and in the lobby. This applies to all travelers from the age of 6.
- Please fill out the registration form with your own pen if possible.
- Observe coughing and sneezing labels (always in the elbows, away from other people)
- Upon arrival, a binding time slot for breakfast is agreed for the duration of the stay. Please be at the entrance to the breakfast room at the agreed time. You will be accompanied to your table by our service staff.

Use the hand sanitizers in the lobby / breakfast room.

During your stay

- Please wash or sanitize your hands before leaving the room.
- Make sure that you always wear a mouth and nose protection.
- Comply with distance regulations.
- Only use the elevator together with members of your own household, as the required minimum distance in the elevator cannot be maintained.
- Observe information boards, signs and walkways.

During Breakfast

- Members of the same household (families) as well as directly related persons are welcome to sit together at a table, also together with members of another household, but then with max. 20 people all in all.
- Please keep a distance of 1.5 m from members of other households / employees. Where this is not possible (on walkways), please wear a mouth and nose protection. This can be removed when sitting at the table. Please use hand disinfection and put on a mask before entering the buffet.
- Please always use the toilet in your room.

Check-Out

- Please comply with the distance regulations, wear mouth and nose protection and pay contactless if possible (cash payments are still possible).

Upon entering the company, every guest assures that they will comply with the legal requirements for protection against infection and that they will adapt their behavior to the relevant rules of the company. We thank you for your understanding and cooperation and we will keep you informed about changes.